## The General Contact Workforce

# Recognising & Responding

Those who have some direct or indirect contact with children as part of their job and are likely to come into contact with their families in doing so. This workforce member will not usually be involved in any significant work with the child or their family, but as a result of their supportive role requires the confidence, competence and skills to recognise when a child may be in need of protection and how to respond.

This is essential learning for ALL practitioners.

# The Specific Contact Workforce

Assessment & Intervention

Those within The Specific Contact Workforce will work directly with children, young people and parents/carers on a regular basis. They will provide specific services and may be a regular contributor to the assessment process. This practitioner will see a child regularly; this may include visiting the family home. This practitioner requires a particular level of competence and confidence for the specific work they do and will also have the skills required for The General Contact Workforce.

#### The Intensive Contact Workforce

Intensive Support, Advanced Practice & Management

Those with particular responsibility for protecting children and young people who require specialist knowledge to carry out their task. This group will have fulfilled all the relevant learning and development requirements as part of the General and The Specific Contact Workforce and will also require a thorough understanding of managing / working together to protect and meet the needs of children and young people.

### How to book

- Visit our Training Page of our website
  <u>www.childprotectionnorthayrshire.info/</u>
  <u>cpc/training</u>
- Select the course you would like to attend and click on the course details to complete a booking request

**REMEMBER** - We need your name, job title, line manager details, workplace address, contact number and email address.

**Our booking policy:** All those who apply for training will be advised whether they have a place or not around two weeks before any course, usually by email. If you have not received confirmation please phone and check 3-5 days before the event.

Our cancellation charge: Those unable to attend must advise us on 01294 310613 / 01294 310615 or by email at cpc@northayrshire.gov.uk at least 48 hours in advance.

If you cancel on time then we can fill that place from our waiting lists!

A £30 administration fee applies to all those who fail to attend without notice. This will be billed to your service.



Multi-agency Learning & Development Programme 2017 (April to December)

Promoting Good Practice in Child Protection



Welcome to our Child Protection Learning & Development "Quick Dates" Leaflet showing you all the days we are offering multi-agency child protection training from April 2017 – December 2017.

This programme, delivered by North Ayrshire Child Protection Committee, offers a wide range of child protection learning and development opportunities for workers in all services.

You can start your learning experience by downloading our Self Learning Pack – Understanding Child Protection, which is available on our website and provides a foundation level of information prior to progressing to 'Child Protection Awareness' course.

You should discuss your learning and development needs with your manager before applying to ensure suitability of course selected

Please refer to our Learning & Development Programme for full course details and your eligibility to apply. To book online visit the Training Page of our website: www.childprotectionnorthayrshire.info

	For everyone													
	Child Protection Self Learning Pack		vnload from www.childprotectionnorthayrshire.info											
	Practice Reflection Improvement Short Module	29 <sup>th</sup> May							21 <sup>st</sup> Nov					
	Local Practitioners Forums		Dates will be announced											
	For The General Contact Workforce		Apr	May	Jun	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
	Child Protection Awareness		24		12		14	25		12				
	Chronology Workshop			31		22			1	11				
	Adult Services and Child Protection		28					2						
	Domestic Abuse and Child Protection				27									
	Information Sharing and Confidentiality			25				11						
	Cultural Perspectives in Child Protection	0						4						
	Child Sexual Exploitation and Trafficking				9				7					
	Communicating With Children and Young People			9	23		5			6				
	Multi-Agency Roles in Child Protection							12						
	Disability Awareness in Child Protection			19										
	Protecting Children in Community Groups	<			6			1						
	MAPPA Briefings			5		28			24					
	The Specific Contact Workforce		Apr	May	Jun	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
	National Risk Framework for the Assessment of Children and Young People				8					14				
	Children Living with Parental Mental Health Issues		21						22					
	Emotional Abuse and Neglect			16			19							
	GOPR - Children Living with Parental Substance Use			4		23			13					
	Dealing with Disclosure								9					
	Working with Children and Young People With Problematic Sexual Behaviour							30						
S	Child Sexual Abuse						11							
	Court Skills				$\sim$		16	13						
	Working With Resistance		25		13		12		29					
	Sandstory Event					24						$\square$		
						25								
	The Intensive Contact Workforce		Apr	May	Jun	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
	Information Technology & Safeguarding				1			9				1		
	The Law and Child Protection				15	21			27					
	Participating in the Child Protection Conference								20					
	Children Who Are Fatally Injured or Significantly Harmed By Their Parents				19				15					
	Managers Skills in Child Protection - Supervision				21									
	Managers Skills in Child Protection - Decision Making							27						