

## The General Contact Workforce

### Recognising & Responding

Those who have some direct or indirect contact with children as part of their job and are likely to come into contact with their families in doing so. This workforce member will not usually be involved in any significant work with the child or their family, but as a result of their supportive role requires the confidence, competence and skills to recognise when a child may be in need of protection and how to respond.

**This is essential learning for ALL practitioners.**

## The Specific Contact Workforce

### Assessment & Intervention

Those within The Specific Contact Workforce will work directly with children, young people and parents/carers on a regular basis. They will provide specific services and may be a regular contributor to the assessment process. This practitioner will see a child regularly; this may include visiting the family home. This practitioner requires a particular level of competence and confidence for the specific work they do and will also have the skills required for The General Contact Workforce.

## The Intensive Contact Workforce

### Intensive Support, Advanced Practice & Management

Those with particular responsibility for protecting children and young people who require specialist knowledge to carry out their task. This group will have fulfilled all the relevant learning and development requirements as part of the General and The Specific Contact Workforce and will also require a thorough understanding of managing / working together to protect and meet the needs of children and young people.

## How to book

- Visit our Training Page of our website [www.childprotectionnorthayrshire.info/cpc/training](http://www.childprotectionnorthayrshire.info/cpc/training)
- Select the course you would like to attend and click on the course details to complete a booking request

**REMEMBER** - We need your name, job title, line manager details, workplace address, contact number and email address.

**Our booking policy:** All those who apply for training will be advised whether they have a place or not around two weeks before any course, usually by email. If you have not received confirmation please phone and check 3-5 days before the event.

**Our cancellation charge:** Those unable to attend must advise us on 01294 310613 / 01294 310615 or by email at [cpc@northayrshire.gov.uk](mailto:cpc@northayrshire.gov.uk) at least 48 hours in advance.

If you cancel on time then we can fill that place from our waiting lists!

A £30 administration fee applies to all those who fail to attend without notice. This will be billed to your service.



## Multi-agency Learning & Development

### Programme

2019-2020

Promoting Good Practice  
in Child Protection



Welcome to our Child Protection Learning & Development "Quick Dates" Leaflet showing you all the days we are offering multi-agency child protection training from January 2019-December 2019

This programme, delivered by North Ayrshire Child Protection Committee, offers a wide range of learning and development opportunities for workers across the broad spectrum of child protection.

You can start your learning experience by downloading our Self Learning Pack – Understanding Child Protection, which is available on our website and provides a foundation level of information prior to progressing to 'Child Protection Awareness' course.

Course are delivered on a ● Full Day or ① Half Day basis with our 'Protecting Children in Community Groups' session being offered as an ☾ Evening Session.

You should discuss your learning and development needs with your manager before applying to ensure suitability of course selected

Please refer to our interactive Learning & Development Programme for full course details and your eligibility to apply. To book online visit the Training Page of our website:

[www.childprotectionnorthayrshire.info](http://www.childprotectionnorthayrshire.info)

**For The General Contact Workforce**

	Jan	Feb	Mar	Apr	May	Jun	Aug	Sep	Oct	Nov	Dec
Child Protection Awareness	①		18th		17th						9th
Chronology Workshop	①		21st							5th	
Working with Resistance	①		8th				23rd				
Domestic Abuse and Child Protection	①	22nd				7th					
Information Sharing and Confidentiality TBC	①										
Cultural Perspectives in Child Protection	①						30th				5th
Child Sexual Exploitation and Trafficking	●	25th			2nd					29th	
Connecting and Communicating With Children and Young People	●	15th					22nd				
Multi-Agency Roles in Child Protection	●								25th		
Disability Awareness in Child Protection	①	18th							4th		
Resilience-Trauma Informed Practice	①			23rd			21st				11th
Keeping Children Safer Online	●		29th								

**The Specific Contact Workforce**

	Jan	Feb	Mar	Apr	May	Jun	Aug	Sep	Oct	Nov	Dec
National Risk Framework for the Assessment of Children and Young People	●				10th					22nd	
Children Living with Parental Mental Health Issues	●							30th			
Emotional Abuse and Neglect	●				13th						
GOPR - Children Living with Parental Substance Use	①		6th			3rd		2nd			2nd
Court Skills TBC	●										
Working with Children and Young People With Problematic Sexual Behaviour	●				7th	14th		6th			
Child Sexual Abuse	●							13th			

**The Intensive Contact Workforce**

	Jan	Feb	Mar	Apr	May	Jun	Aug	Sep	Oct	Nov	Dec
Sand Stories Date TBC	●										
The Law and Child Protection	①					10					
Participating in the Child Protection Conference	①										
Children Who Are Fatally Injured or Significantly Harmed By Their Parents	●				21						
Managers Skills in Child Protection - Supervision	①			29							12
Managers Skills in Child Protection - Decision Making	①										



