



## **PRI (Practice Reflective Improvement) Dialogue Factsheet**

### **What is PRI Dialogue?**

Practice Reflective Improvement Dialogue is a multi-agency initiative that has been introduced within North Ayrshire in response to the learning from Initial Case Reviews and Significant Case Reviews. The learning from these case reviews has highlighted that a cultural shift is required which puts children at the heart of all decision making and ensuring that adult voices are not over privileged, enhancing opportunities for professional reflection and leaders supporting workers to be accountable for their practice and increase professional curiosity. PRI Dialogue sessions are multi-agency sessions to reflect on Child Protection cases, with the following 3 main objectives:

- Workers in North Ayrshire increase their professional curiosity and appropriately challenge colleagues to protect children and young people
- Workers have opportunities to professionally reflect to ensure that practice is centred around protecting and meeting the needs of the child
- Workers have an improved understanding of the child's experience and ensure that adult's voices are not over-privileged

### **PRI Dialogue sessions are not to criticise professional practice.**

The main purpose of the sessions are to provide a safe space to reflect and learn. During discussions there may be issues identified that may mean actions need to be taken in relation to the specific case, however the main objective is to reflect and for practitioners to consider the strengths and what they would do differently in the future.

### **Who will facilitate PRI Dialogue sessions?**

PRI Dialogue sessions will be delivered by 2 trained facilitators. Facilitators have been trained in PRI sessions from a range of sectors including social work, health, education and the third sector. A facilitator will lead discussions and the second facilitator will provide support and take notes. Both facilitators will not be familiar with the specified case subject to the PRI session.

### **Can I refer a case for a PRI Dialogue session?**

Yes, practitioners from all sectors can refer a case for consideration for a PRI session as long as the case has an element of child protection attached to it and there is a specific issue within the case that you feel would benefit for further learning and reflection. Each quarter throughout the year, there will be a designated month when cases will be open for referral – these months will be communicated and launched widely amongst all services within North Ayrshire. A HSCP Senior Manager will be responsible for the consideration of the case and will advise you if it has progressed to a PRI. The referral process is attached for your information.



Referral forms can be accessed via North Ayrshire Child Protection Committee website: [click here to access nomination form](#) and should be submitted to [PRIdialogue@north-ayrshire.gov.uk](mailto:PRIdialogue@north-ayrshire.gov.uk). Please note that this mailbox is not checked on a regular basis and responses to referrals will be submitted following the closing date each quarter.

### **If I have been requested to attend a PRI Dialogue session, do I need to attend?**

The PRI Dialogue initiative has been endorsed by North Ayrshire Child Protection Committee and there is an expectation that attendance will be prioritised by all agencies to support the wider cultural shift in putting children at the heart of all decision making. If there are continued issues with attendance at PRI sessions, this will be reported into North Ayrshire Child Protection Committee.

### **How long will a PRI Dialogue session take place for?**

PRI sessions will vary in time dependant on the nature and circumstances of the case and the number of participants. However, it is expected that the sessions will last no longer than 2 hours.

### **Where will PRI Dialogue sessions be held?**

There are plans for PRI sessions to be held as physical meetings and virtually depending on the presenting circumstances at the time of the session.

### **Will the sessions be recorded?**

The sessions will not be formally minuted, however the 2<sup>nd</sup> facilitator will take notes to support the session. If there are specific actions required in relation to the case, this will be sent to all participants following the PRI session.

### **Can I discuss PRI Dialogue sessions with my colleagues?**

We would encourage you to discuss any learning that you have gained from the sessions with colleagues and to discuss this with your manager during supervision or one to one discussions. This will help support a wider cultural shift.

### **How will we know that PRI Dialogue sessions are working?**

Evaluation feedback will be sought from all participants at the end of the PRI session. There will also be a wider evaluation framework to assess the long-term impact of PRI sessions and the difference that the initiative is making for children.

# Practice Reflective Improvement Dialogue Referral Process

